

SARAH SMITH PHARM.D, M.B.A.

HEALTH SYSTEM LEADER, PHARMACY

CONTACT

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LEADERSHIP FOCUS

- Adult
- Pediatric
- Perioperative
- Multispecialty
- Pharmacy Residency Leadership

LEADERSHIP SKILLS

- Identification, development, and implementation of initiatives to improve medication use systems
- Written and verbal change management communication
- Project management
- Human resource management
- Clinical Staff Development
- Strategy & Financial stewardship

TECHNICAL SKILLS

- Drug shortage Management
- Medication Safety
- Automation & Technology
- Regulatory & Compliance
- Scheduling & Staffing
- Workload & Productivity

SELECT ACHIEVEMENTS

- Implemented hospital-wide med system technologies (TraySafe, Omnicell, infusion pumps)
- Decreased overall drug expense y-o-y by ~\$100K - \$250K from FY19 - FY22 by way of collaborating with anesthesia, surgery, and nursing leaders
- Department lead for COVID-19 overflow intensive care unit development & implementation

I'm a health system pharmacy leader with over 6 years of clinical and operational success advancing pharmacy services through hospital-wide technologies, operational and clinical initiatives, and professional staff development. Using strong interpersonal skills, I have fostered collaborative relationships with other Division leaders to conceptualize, organize, and strategically implement medication use systems. My goal is to apply these skills to high performing healthcare organizations to meet the ever-evolving healthcare landscape.

EDUCATION & CERTIFICATIONS

DPLA, Diplomate Pharmacy Leadership Academy American Society of Health System Pharmacist Foundation	2018
CPPS, Certified Professional in Patient Safety Institute for Health Improvement	2018
M.B.A., Masters of Business Administration California Northstate College of Pharmacy — Portland, OR	2018
PGY1/2 Health System Pharmacy Administration Resident Oregon Health & Science University — Portland, OR	2016
Pharm.D., Doctor of Pharmacy California Northstate College of Pharmacy — Elk Grove, CA	2016
B.S., General Biology University of California, San Diego — La Jolla, CA	2009

PROFESSIONAL SUMMARY

Inpatient Operations Manager – 3 yrs, 6 mo
PGY1 Residency Program Director – 1 yr, 10 mo
PGY2 Administrative Pharmacy Resident – 1 yr
PGY1 Clinical Pharmacy Resident – 1 yr

CAREER PATH

Inpatient Pharmacy Operations Manager Alpha Company — City, ST	Aug 2018 – Present
PGY1 Pharmacy Residency Program Director Bravo Company – City, ST	Apr 2020 – Present
PGY2 HSPAL Pharmacy Resident (Administrative Focus) Charlie Company – City, ST	Jul 2017 – Jun 2018
PGY1 HSPAL Pharmacy Resident (Clinical Focus) Delta Company – City, ST	Jul 2016 – Jun 2017

PROFESSIONAL EXPERIENCE

ALPHA COMPANY – City, ST

2016 - Present

Alpha Company is a public academic health center, a system of hospitals and clinics across Oregon and southwest Washington.

Inpatient Operations Manager (Aug 2018 - Present)

Reporting to the Director of Inpatient Pharmacy, responsibilities include production and distribution of safe and efficient medication management for Alpha's main campus, totaling 576-beds, including adult, pediatric and perioperative/multi-specialty arenas. Primary areas of oversight include central pharmacy operations, perioperative pharmacy services, automation & technology, and controlled substance management. Oversee 35 direct/in-direct staff members, including a supervisor, pharmacists, pharmacy technicians, and pharmacy residents.

Select Achievements:

- Implemented several hospital-wide medication system technologies (e.g., TraySafe, Omnicell, infusion pumps) to optimize throughput and capacity, efficiency, and safety of medication distribution.
- Decreased Department overall pharmaceutical and drug expense y-o-y by ~\$100K - \$250K from FY19 – FY22 by way of collaborating with anesthesia, surgery, and nursing leaders.
- Automated the manual anesthesia controlled substance reconciliation workflow to allow for “closed-loop” reporting and accountability of all medications to reduce the opportunity of diversion and improve efficiency.
- Developed a chemotherapy workload and productivity dashboard to leverage a staffing-to-demand model to decrease symptoms of burnout and technician turnover.
- Served as Department lead for COVID-19 overflow intensive care unit development and implementation.
- Assisted in the creation and development of a technician multi-tier career ladder to improve recruitment and retention.

Committees:

- Pharmacy Performance Improvement and Regulatory Compliance Committee
- Drug Shortage Committee
- Formulary Implementation Committee
- Inpatient Pain Committee

PGY1 Pharmacy Residency Program Director (Apr 2020 - Present)

Direct oversight of 7 PGY1 pharmacy residents in inpatient and ambulatory pharmacy practice. This includes the application review and interview selection of more than 100 annual applicants. During the residency year, responsible for the creation of each resident’s schedule, conducting quarterly performance reviews, facilitating the Personal & Professional Longevity Series, and ensuring the progression of each resident’s clinical, operational, and leadership path throughout the program.

Select Achievements:

- 100% PGY1 resident graduation rate and acceptance to a PGY2 Pharmacy Residency Program or career placement within an academic medical center
- Implemented a Personal and Professional Longevity Series to provide a platform for pharmacy residents to learn, share thoughts, and stimulate curiosity on topics such as: Diversity, Equity, & Inclusion; Unconscious Bias; Mindfulness; Well-Being & Resiliency

Committees:

- Residency Advisory Committee

PROFESSIONAL EXPERIENCE (cont.)

PGY1/2 Health System Pharmacy Administration Resident (Jul 2016 - Jun 2018)

Reporting to the Residency Program Director and Chief Pharmacy Officer, completed PGY1 Pharmacy Residency program requirements with emphasis on clinical pharmacy practice in year 1 and administrative focus in year 2.

Select Achievements:

- Implemented Pediatric Antimicrobial Stewardship Program at Doernbecher Children's Hospital.
- Lead Department discussions to implement hospital wide policy on "USP 800 Hazardous Drug Risk Assessment" applied to medications located on Table 2 and 3 of the National Institute for Occupational Safety and Health (NIOSH) hazardous drug list.

Pharmacy Residency Year 2 Administrative Rotations:

- Inpatient Operations
- Ambulatory Operations
- Specialty & Pharmacy Benefit Management Operations
- Adult and Pediatric Clinical Operations
- Supply Chain Operations
- Outpatient Operations
- Compounding and Mail Order Pharmacy Operations
- Information Management & Medication Safety
- Business Intelligence
- Finance
- Director of Pharmacy
- Chief Operation Officer
- American Society of Health System Pharmacy – Association Management

Pharmacy Residency Year 1 Clinical Rotations:

- General Surgery
- Trauma Surgery
- Cardiology
- Cardiovascular Intensive Care Unit
- Solid Organ Transplant
- Infectious Disease
- Solid Tumor Ambulatory Clinic
- Drug Information/Drug Policy
- Informatics
- Nutrition Support

ORIGINAL, PEER REVIEWED, RESEARCH PUBLICATIONS

Smith, S., Automated tray management to reduce medication errors. J Anest & Inten Care Med. 2021.11(2).

Smith, S., Impact of a pediatric antimicrobial stewardship program in an academic medical center. MedRead J Pharm Sci. 2020; 1(1):1001

PODIUM PRESENTATIONS

Smith, S., Development of a “Personal and Professional Longevity Series” to Maximize Human Performance. American Society of Health System Pharmacists Midyear Clinical Meeting. Orlando, FL. Dec 2021.

POSTER PRESENTATIONS

Smith, S., Implementation of lean daily management systems (DMS) at an academic medical center. American Society Health System Pharmacists Leaders Conference. Dallas, TX. 2018.

Smith, S., Impact of a pediatric antimicrobial stewardship program in an academic medical center. American Society of Health System Pharmacists Midyear Clinical Meeting. 2017.

Smith, S., Prospective nursing medication education on an internal medicine unit to improve hospital consumer assessment of healthcare providers and systems (HCAHPS) scores. American Society of Health System Pharmacists Midyear Clinical Meeting. 2016.

ACADEMIC APPOINTMENTS

American Society of Health System Pharmacists. Clinical Skills Certificate for International Pharmacy Faculty. (2017 – present)

Oregon State University. College of Pharmacy Affiliate Faculty. (2016 – present)

LICENSURE

Oregon Pharmacist License

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REFERENCES PROVIDED UPON REQUEST